



Assistant to the President

AT&T Advertising Solutions  
One AT&T Center  
8th Floor  
St. Louis, MO 63101

P: 866.228.0248

May 7, 2012

Turning Point Productions  
Attn: Andrew Oleson

RE: Customer ID: 242515690

Dear Mr. Oleson:

I was sorry to learn of the difficulties you have had with your advertising program. At AT&T Advertising Solutions, we are committed to products and service of the highest quality. The vast majority of our customers are completely satisfied with their advertising programs, however, in this unusual circumstance, your needs were not met and we apologize for any inconvenience.

As discussed, I have agreed to cancel your advertising solutions contract and issue a refund back what you paid equaling \$3609.00.

While this resolution should not be construed as an admission of liability, we are glad to have settled this matter amicably with you. We appreciate your business and look forward to serving your advertising needs in the future. Should you require further assistance, please call me toll-free Monday through Friday between the hours of 8:00 am and 5:00 pm Central Time at (866) 228-0248.

Sincerely,

A handwritten signature in blue ink, appearing to read "Jeremy Logan".

Jeremy Logan  
AT&T Advertising Solutions